

Certificate LB20/2343030

The management system of

Victoir import export

Fouad Shehab bldg – Helou plaza- 5th floor, Tripoli, Lebanon

has been assessed and certified as meeting the requirements of

ISO 9001:2015

For the following activities

Full port agency services: customs clearance Husbandry, protective and sub agencies, and crew changes

This certificate is valid from 3 March 2020 until 2 March 2023 and remains valid subject to satisfactory surveillance audits
Re-certification audit due 60 days prior to expiry date
Issue 1. Certified since March 2020

SGS Ref CH20/0194

Authorised by

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ISO CERTIFICATION ANNOUNCEMENT:

VICTOIR IMPORT EXPORT Achieved ISO 9001:2015 Certification on 03 of March 2020.

VICTOIR Import Export are proud to announce that we are now ISO 9001:2015 certified. To become ISO 9001:2015 certified, VICTOIR has gone through an evaluation process that included, pre-audit, a management system documentation review, quality management system development, initial assessment, and clearance of non-conformances, all of which work to identify corrective actions that eliminate non-conformance to the quality management standard.

Anticipating the needs and demands of our customers, we decided to become ISO 9001:2015 certified, in order to demonstrate our commitment in providing high quality services to our existing and future customers.

To maintain our certification, VICTOIR needs to constantly demonstrate its ability to consistently provide services that meet customers, statutory and regulatory requirements. We will also aim to enhance and boost our customer's satisfaction through effective application of the system and with continuous process improvements.

VICTOIR will perform regular audits to ensure compliance and to identify areas of improvement. This certification further strengthens our commitment to our customers and our company quality policies.

The Victoir team would like to take this opportunity to express our sincere gratification to our customers for their continued commitment and support. We will strive to meet their high expectations and will stay focused on our long-term goals for continuous improvement of quality and service.

We highly value our customers' feedback and would like to work together towards our mutual growth.

We look forward to bringing the business to new heights in the months and years to come.